

BOOKING CONDITIONS:

Wayworld Travel reserves the right to correct any errors and omissions

OUR SERVICES AND OBLIGATIONS : We undertake to book your travel arrangements with reasonable care and skill. We will not be liable for any loss or damage, unless it is caused specifically by ourselves. We make bookings with suppliers of travel and other services acting as a booking agent for the suppliers. Wayworld Travel acts as an agent only, any recourse for delivery of travel services is between the traveller and the supplier direct. Wayworld is not liable or responsible for or in respect of any matter or issue arising from or relating to the financial collapse of any supplier and the client cannot seek any recourse from Wayworld Travel as an agent by any means..

SERVICE SATISFACTION : If you experience any situation where you are unsatisfied with a service please address it immediately with the supplier (eg. hotel). If you are not satisfied with the outcome, contact your travel agent immediately and they will investigate on your behalf. Do not delay, do not wait until you return to raise the matter as failure to follow this procedure will negate our ability to assist in achieving a satisfactory resolution.

AND METHOD OF PAYMENT: Prices quoted are subject to change at any time until full payment received and tickets issued. We reserve the right to correct any pricing errors or omissions. Prices are per person unless stated. Prices are valid for payment by cash, cheque or EFTPOS only. Documents will not be issued until full payment with cleared funds is received. Credit Cards are accepted on some airlines / tours.

AVAILABILITY : Availability or price of all travel services is not guaranteed by the issue and acceptance of this document or by paying a deposit. Air tickets and most travel documents are non-transferrable. Frequent flyer points are the responsibility of the traveller.

CANCELLATION / AMENDMENT FEES / REFUNDS / SUPPLIER CONDITIONS : We require a non refundable deposit per person that may be passed onto Airlines and Tour Operators ("suppliers") in the event of cancellation. In addition, please be advised that cancelled bookings may incur further charges imposed by suppliers, which could be 100% of the total cost. Wayworld passes on all fees from suppliers and reserves the right to charge for our time, should you cancel. Refunds due to you will be paid out when we receive the refund (less any cancellation fees / charges) from suppliers or us and may take up to 12 weeks or more.
Please note that supplier booking conditions apply in all cases.

These other cancellation fees applicable to your booking are as follows :

TRAVEL INSURANCE : Comprehensive travel insurance at an additional cost is strongly recommended. Please refer to our insurance brochures for full details. All clients decline travel insurance at their own risk.

PASSPORTS AND VISAS : Passports, visas, and entry permits are the responsibility of the traveller. Visas and entry permits are required for many countries. Any information we assist you with is provided to us by third parties so we cannot accept responsibility for the accuracy of that information. All travellers must have at least 6 months validity on their passports for international travel.

Visa processing is undertaken by third parties so we cannot accept responsibility for any delays in obtaining visas or the safety of travel documents during processing. All costs in obtaining visas or advice are payable by the customer. All visa and passport information must be in writing. If you are not a NZ or Australian passport holder you must have a re-entry permit to re-enter NZ.

We recommend that you check travel advisory information on your destinations

FORCE MAJEURE: Wayworld Travel is not liable for any failure to perform due to unforeseen circumstances, such as natural disasters, pandemics or other events beyond our control.

HEALTH & SAFETY: It is the travellers responsibility to ensure they're aware of any health requirements/vaccinations required for their destination.

LIABILITY: Wayworld Travel acts as a third party agent for airlines, hotel, carhire services and other service providers, and as such, we are not responsible for any loss, damage or injury that may occur during travel. It is strongly recommended for travellers to take comprehensive Travel Insurance to cover their travel arrangements.

- *By booking with Wayworld Travel, you agree to these terms and conditions.*